

Support at Home Price Schedule

from 1 November 2025

Care Management

10% of your package value is withheld by the Government as a pool of funds to cover Care Management Fees for all Support at Home clients. This pool covers the cost of support to respond to your immediate and changing care needs, to negotiate and co-ordinate care with other stakeholders to meet your needs. The pool also covers the review of your care plan/s and ensuring your care is aligned with other supports.

PRONIA's charge against this pool of funds is \$140 per hour of care support services provided.

Service Charges: per hour unless otherwise indicated

Everyday Living	Normal hours	After hours & Saturday	Sunday	Public Holiday
	<i>Per 60 mins</i>	<i>60 mins</i>	<i>60 mins</i>	<i>60 mins</i>
Domestic Assistance*	\$110	\$137	\$164	\$191
Meal preparation*	\$110	\$137	\$164	\$191
Meal delivery	\$20	\$20	\$20	\$20
Home maintenance and repairs	\$120	\$120		

Independence Supports	Normal hours	After hours & Saturday	Sunday	Public Holiday
	<i>Per 60 mins</i>	<i>60 mins</i>	<i>60 mins</i>	<i>60 mins</i>
Personal Care*	\$110	\$137	\$164	\$191
Social Support (individual)*	\$110	\$137	\$164	\$191
Continence Management (non-clinical)	\$198			
Social Support Group	\$180 per day			
Respite Care*	\$110	\$137	\$164	\$191
Assistance to maintain personal affairs*	\$110	\$137	\$164	\$191
	<i>Per 45 mins</i>			
Other Therapeutic Services – Initial Assessment	\$282			
Other Therapeutic Services – Standard Consultation	\$214			
Remedial Masseuse	\$176			
	<i>Per event</i>			
Transport – less than 5 km	\$70			
Transport – between 5 and 10km	\$83			
Transport – Taxi and Rideshare vouchers	<i>Price varies</i>			

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Emergency Bookings	Normal hours	After hours & Saturday	Sunday	Public Holiday
	<i>Per 60 mins</i>	<i>60 mins</i>	<i>60 mins</i>	<i>60 mins</i>
Personal Care*	\$164	\$164	\$245	\$245
Respite Care and Individual Social Support*	\$164	\$164	\$245	\$245

Clinical Supports <i>(all charged per 45 mins of face-to-face service, or pro-rata for longer periods)</i>	Normal hours	After hours & Saturday	Sunday	Public Holiday
	<i>Per 45 mins</i>	<i>45 mins</i>	<i>45 mins</i>	<i>45 mins</i>
Nursing – Initial Assessment	\$282			
Registered Nurse	\$179	\$206	\$233	\$260
Enrolled Nurse	\$143	\$170	\$197	\$224
Allied Health – OT Initial Assessment	\$338			
Allied Health – OT Standard Consultation	\$254			
Allied Health – All others Initial Assessment	\$282			
Allied Health – Standard Consultation	\$214			

Terms & Conditions

Booking for multiple services

All charges are on a per hour basis, unless otherwise indicated. Services marked with * above may be combined in a single booking to a service duration of 2 hours or more.

Mileage: Included in hourly rate

Normal Hours / After Hours

Normal Hours means 6am – 8pm on a weekday that is not a public holiday. Hours outside of this are charged at after-hours rates.

Public Holidays

As per Victorian Public Holiday schedule. The following days will also incur a fee of \$245 per hour: Christmas Eve, New Year's Eve from 6:00pm (minimum 2 hours)

Emergency Shifts

This applies to bookings made within a 24-hour period of the required service time.

Cancellations

Shifts/appointments: a cancellation on a less than 2 business days' notice will incur the full cost for that service.