PRONIA
For a stronger community

Support at Home Price Schedule

from 15 October 2026

Care Management

The Australian Government keeps **10% of your Support at Home package** to pay for **Care Management**. This funding helps cover the support you need to manage and coordinate your care, review your care plan, and make sure your services continue to meet your needs as they change.

PRONIA charges $147 per hour from this Care Management funding for the care management services we provide.

Service Charges: per hour unless otherwise indicated

Clinical Supports	**Normal hours**	**After hours & Saturday**	**Sunday**	**Public Holiday**
	Per 60 mins	*Per 60 mins*	*Per 60 mins*	*Per 60 mins*
Aboriginal & Torres Strait Islander – Health Practitioner	$285.33	$370.93	$428.00	$570.67
Aboriginal & Torres Strait Islander – Health Workers	$285.33	$370.93	$428.00	$570.67
Allied Health - Podiatry	$245.00			
Allied Health - Physiotherapy	$261.00			
Allied Health – Occupational Therapy	$253.00			
Allied Health – Speech Therapy	$244.00			
Allied Health - Dietician	$249.00			
Allied Health – Music Therapy	$250.00			
Allied Health – Exercise Physiology	$254.00			
Allied Health Therapy Assistant	$169.00	$219.70	253.50	338.00
Counselling	$250.00			
Enrolled Nurse	$200.20	$260.26	$300.30	$400.40
Nursing Assistant	$115.50	$150.15	$173.25	$231.00
Psychologist	$250.00			
Personal Care*	$115.50	$150.15	$173.25	$231.00
Social Worker	$250.00			
Registered Nurse	$250.60	$325.78	$375.90	$501.20

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Independence Supports	Normal hours	After hours & Saturday	Sunday	Public Holiday
	Per 60 mins	*60 mins*	*60 mins*	*60 mins*
Acupuncturist	$260.00			
Art Therapy	$250.00			
Assistance to maintain personal affairs*	$115.50	$150.15	$173.25	$231.00
Accompanied activities* - up to 10km's	$115.50	$150.15	$173.25	$231.00
Accompanied activities* - 11-20km's	$128.00	$166.40	$192.00	$256.00
Accompanied activities* - 21-35km's	$144.00	$187.20	$216.00	$288.00
Chiropractics	$250.00			
Cultural Support	$115.50	$150.15	$173.25	$231.00
Digital Education & Support	$115.50	$150.15	$173.25	$231.00
Diversional Therapist	$250.00			
Osteopathy	$260.00			
Respite Care* - up to 10km's	$115.50	$150.15	$173.25	$231.00
Respite Care* - 11-20km's	$128.00	$166.40	$192.00	$256.00
Respite Care* - 21-35km's	$144.00	$187.20	$216.00	$288.00
Remedial Massage	$246.40			
Social Support (individual)*	$115.50	$150.15	$173.25	$231.00
Social Support Group	$189 per day			

Everyday Living	Normal hours	After hours & Saturday	Sunday	Public Holiday
	Per 60 mins	*60 mins*	*60 mins*	*60 mins*
Domestic Assistance*	$115.50	$150.15	$173.25	$231.00
Gardening	$126.00			
Home maintenance and repairs	$126.00			
Meal preparation*	$115.50	$150.15	$173.25	$231.00
Meal Delivery	$21.00			
Shopping* - up to 10km's	$115.50	$150.15	$173.25	$231.00
Shopping* – 11-20km's	$128.00	$166.40	$192.00	$256.00
Shopping* – 21-35km's	$144.00	$187.20	$216.00	$288.00

Emergency Bookings	Normal hours	After hours & Saturday	Sunday	Public Holiday
	Per 60 mins	*60 mins*	*60 mins*	*60 mins*
Personal Care*	$173.25	$225.23	$259.89	$346.50
Respite Care and Individual Social Support*	$173.25	$225.23	$259.89	$346.50

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Terms & Conditions

Bookings - All services are charged per hour unless stated otherwise. Services marked with * have a minimum booking of **2 hours**. You can combine these services in one booking to meet the 2-hour minimum. If you book less than **2 hours** of services marked *, a **20% surcharge** will apply to the standard hourly rate.

Normal Hours - Normal Hours means 6am – 8pm on a weekday that is not a public holiday.
After Hours – Hours outside of 6am – 8pm, are charged at after-hours rates.

Public Holidays - Public Holidays - As per Victorian Public Holiday schedule, the following days will also incur public holiday rates: Christmas Eve, New Year's Eve from 6:00pm (minimum two hours)

Emergency Shifts - This applies to bookings made within a 24-hour period of the required service time, and will attract a 50% uplift on the price stated above

Cancellation of shifts/appointments - a cancellation with less than two business days' notice will incur the full cost for that service.

Allied Health - service times include face to face time and report writing